

Firmware Update

Please note that Pioneer firmware and software downloads shall apply to specific Pioneer models and are for use within specific countries only. Therefore, kindly select your Country of Residence to ensure proper download. Pioneer will not be liable for any malfunction to your Pioneer product resulting from downloading of an incorrect / inappropriate firmware and or software

WARNING!!

The update process can take anywhere from 15 to 20 minutes. DO NOT unplug the power cable and DO NOT press the "STANDBY/ON" button until the disc tray will open and the message "DOWNLOAD OK" will appear on the front panel display for a few seconds after the firmware update has finished. Doing so may result in your player becoming unresponsive and will then need repairs.

System Firmware Update Instructions for Model BDP-LX71 / BDP-51FD

NOTE:

- If you have any difficulty carrying out these instructions, please contact Pioneer Customer Support Center.

A. Check the current firmware version of the player:

You can also use the remote control.

1. Press the "STANDBY/ON" button to switch the unit on.
2. If the player starts to play a disc, press the "STOP" button and wait until the Pioneer logo is displayed on your TV.
3. Press the "Home Menu" button.
4. Select "Initial Setup" then press "Enter."
5. Select "Video Out" then press "Enter".
6. Select "TV Aspect Ratio" then press "Enter".
7. Press the "Blue" button on the remote control.
8. The firmware version of your player will be displayed in the bottom right portion of the TV screen.

If the version number is 1.71 or higher, it is not necessary to update the firmware.

If the version number is less than 1.71, it is necessary to update the firmware.
Please continue to Step B.

B. Download the firmware ZIP file from Pioneer's website:

1. Download the firmware ZIP file named "BDP_LX710851FD_Ver171.zip" from the website to a folder on your computer.

C. Copy the firmware to a disc:

NOTE:

To create a CD-R/-RW update disc, you will need:

- A CD-R/-RW drive
- CD-R/-RW creation (writing) software
- One blank CD-R or CD-RW disc

CD-R Disc : You can only use a blank CD-R disc

CD-RW Disc: You must erase the contents of the CD-RW disc before copying the firmware files to the disc

- Supported OS: Windows: 98, 98SE, Me, 2000, XP, Vista, MacOS

- * No other OS is supported for this update.
- * For information about burning a CD-R/-RW, refer to the instruction manual for your disc creation software.
- * Certain conditions or PC settings may prevent you from being able to correctly create the update disc.
- * For information about adding files to a CD-R/-RW, refer to the instruction manual for your disc creation software, or ask the manufacturer of the disc creation software or manufacturer of the PC for further assistance.

1. Place a CD-R/-RW disc in the CD drive.
2. Double click the ZIP file named "BDP_LX710851FD_Ver171.zip" to open it.
3. Double click the zipped ISO file named "BDP_LX710851FD_Ver171.iso".
The CD creation writing software on your computer should automatically open. After the software opens, it should already be set to burn an image file. If not, please make this the setting in your software. If your software does not open automatically, then please go to step 4, otherwise skip to step 5.
4. If your software does not open automatically, then extract and save the zipped file named "BDP_LX710851FD_Ver171.iso" to a folder on your computer. Open your creation writing software, and set it to burn an image file.
5. Make sure the ISO file "BDP_LX710851FD_Ver171.iso" is selected as the source file then copy/burn the file to the disc.

D. After the disc is completed, confirm the following 3 files are on the disc:

NOTE:

- If the correct files are not copied to the disc, your player will not recognize it as an update disc and you will not be able to carry out the update.
- You could not find a file named ".DLdiscidentifier.txt" depending on the configuration of your computer because it is hidden file.

DLfile.pkg 95.3Mbyte(99,942,480 bytes)

DLdiscidentifier.TXT 93bytes

1. Confirm the file named "DLfile.pkg" is on the disc and also confirm its file size. You can check the file size by selecting a file then pressing the right mouse button and choosing "Properties". If the file name and size do not match the ones listed above, then perform steps B and C again using a new blank disc.

E. Update the system firmware of the player:

NOTE:

- Use the front panel buttons to carry out all actions. DO NOT use the remote control buttons.
- The update process can take anywhere from 10 to 20 minutes.
- The disc tray will open during the updating process, so if you have your player in an enclosed space (i.e. an entertainment center), be sure to allow enough space for the disc tray to open without bumping anything.
- DO NOT touch the disc tray or the disc until the update has finished.
- If you have any problem during the update process, please refer to the firmware update FAQ included in this document or you can call Pioneer Customer Support Center.

1. Press the "STANDBY/ON" button to switch the unit on.
2. Press the "OPEN/CLOSE" button to open the disc tray.
3. Place the UPDATE disc you created on the disc tray.
4. Press the "OPEN/CLOSE" button on the front panel to close the tray.
"DISC-DWLD" will appear on the front panel display of the player.

WARNING!!

DO NOT unplug the power cable and DO NOT press the "STANDBY/ON" button until the unit switches into standby mode as described in step 6. Doing so may result in your player becoming unresponsive and will then need repairs. Please continue to step 5.

5. After a few minutes the messages (DOWNLOAD, etc.) will appear on the front panel display of the player.
Note that from this point, the update process can take from 5 to 15minutes.
6. The disc tray will open and the message "DOWNLOAD OK" will appear on the front panel display for a few seconds after the firmware update has finished. The unit automatically switch into standby with the disc tray remaining open and the lights on the front panel will be off.
7. Remove the UPDATE disc from the disc tray.
8. Press the "STANDBY/ON" button to switch the unit on.
9. Check the firmware version (see section A).

If the version has not been upgraded to 1.71 then confirm that the files on the disc are the correct ones as described in step D and perform the update again in step E. If the version is 1.71 then the firmware update was successful. The player is now ready for use.

Q: What should I do if a "WRT FAILED" message is displayed on the front panel display?

A: Remove the UPDATE disc from the disc tray. Press the "STANDBY/ON" on the player's front panel to turn off the power, then turn the power back on. If the power cannot be turned off, press and hold "STANDBY/ON" on the player's front panel for over 5 seconds. The power will tune off.

Please confirm the version of player's firmware after it turns on power. The disc of the same version and an old version cannot be updated.

Please turn on the update disc again when the version is correct. The update continues. When the update doesn't continue or the power supply doesn't enter, it is necessary to repair. In such an event, call Pioneer Customer Support Center.

Q: The power cord is unplugged during the update or black out occurs and power is down.

A: If the disc tray is open, be sure to put the UPDATE disc on the tray and power on the player. The update process should resume. If the tray is closed, just power on the player. The update process should resume. If the update does not resume, the player will need repairs. In such an event, call Pioneer Customer Support Center.

Q: The "DISC DWLD" message does not appear on the front panel display as shown in step 4 of section E.

A: There is a problem with the update disc you created. Try downloading the firmware files once more and creating another disc to carry out the update.

Q: Over 60 minutes have passed and the player has not switched to standby mode yet.

A: Press and hold the "STANDBY/ON" button for over 5 seconds to put the player in standby mode. If the player does not switch to standby mode after 30 seconds or more of pressing and holding the "STANDBY/ON" button, unplug the power cord then plug the power cord back in. Turn the power back on with the update disc still inside the player. The disc should load and the update process should resume. If you experience this problem while the disc tray is opened, be sure to leave the update disc on the disc tray when you turn the power back on. The disc should load and the update process should resume. If the update does not resume, the player will need repairs. In such an event, call Pioneer Customer Support Center.

Pioneer (HK) Limited - Customer Service Center

Unit 2, 17/F, Vanta Industrial Centre,
21-33 Tai Lin Pai Road,
Kwai Chung.

Tel (852) 3583-3288 Fax (852) 3583-2148